## THE TPO YOU KNOW AND TRUST



## **AGENDA**

TVIB Informational Session Tuesday, November 14, 2023; 9:00 a.m. (Central) ISO 9001 Certified

Welcome and Introductions: (5 mins.)

## In-person:

Tava Foret, President
Lauren Jeppson, Executive Vice President
Caleb King, Senior Operations Manager (Upper Fleet)
Ken Lamph, Operations Manager (Lower Fleet)
Clint Smith, Member Services Manager
Lindsey Brown, Operations Coordinator (Lower Fleet)
Cindy Hunsaker, Operations Coordinator (Upper Fleet)
Emily Hinojosa, Training/Office Administrator

The purpose of this informational session is to provide a forum for our TPO customers, auditors, and surveyors to ask questions and obtain answers regarding Subchapter M, and TVIB's approach to conducting audits, surveys, and oversight of companies holding TSMS Certificates issued by TVIB. The discussion topics outlined below are those that have recent actions and/or seem to generate numerous questions, but the session can take on other topics if members have other areas they want to discuss.

## **Topics for discussion:**

- 1. Top 5 Survey & Audit Findings
- Interactive Activity Finding Statement and Corrective Action Plans
- 3. COI Renewals Interactive Conversation
- 4. Drydock Extensions / Common DD/ISE Findings Types
- 5. Coast Guard Panel Discussion
- 6. Open Session (General Q&A)

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